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Birthday parties for kids aged 7+ • For adults visit www.bushcraftbash.co.uk

Terms and Conditions

BOOKING AND PAYMENT

Booking enquiries and booking confirmation

We will hold provisional party dates for up to 48 hours. This is to give you an opportunity to check your availability; we regret that we cannot provisionally hold dates for longer than this due to the popularity of our parties and our capacity.

Bookings are confirmed once a deposit of £25 has been paid and we will send you a booking confirmation with site directions, parental consent form and key info.

Payment methods

Payment by bank transfer (BACS) is preferred, we will email you our bank details.

We can also accept cheques but ask that cheques clear four weeks before the date of the party.

Please contact us if you would prefer to pay by cash.

Balance payments

The party balance must be paid **four weeks before** the party date. We will send you a reminder with the details – the amount due and how to make payment.

Late payments

We will send you a reminder about your balance payment. As a small business, we politely request that you pay promptly. Please note that late payment will be considered as a cancellation, and you will still be required to pay the balance - please see the 'customer cancellations' section below.

CANCELLATIONS

Customer cancellations

If you cancel your Bushcraft Birthdays booking the following cancellation fees apply, based on the full party fee and your party date.

Over ten weeks - £25 deposit only

Between ten weeks and six weeks to go – 50%

Between six weeks and four weeks – 75%

Less than four weeks – 100% (this includes late balance payments, which are considered a cancellation)

Cancellations made by Bushcraft Birthdays

The great British weather can defeat even the hardest bushcrafter. We will always carry on as long as it is safe to do so; we risk-assess continually and will halt or postpone a party if we feel it is unsafe to continue. We do not run parties during thunderstorms or gale force winds or where snow is falling heavily and lying on the ground.

In the event of this happening, we will communicate with you at the earliest opportunity, arranging either to reschedule or to issue a refund (please note that if your party is taking place on an external site, we may not be able to refund the site fee. We also cannot refund any card fees incurred in making your payment)

If you decide to cancel the party because of the weather after we have risk-assessed it as safe to go ahead, this will be treated as a cancellation and we will not be able to issue a refund. Please see the 'customer cancellations' section above.

Please note that we reserve the right to cancel bookings and issue you with a refund.

GENERAL

Minimum and maximum group numbers

The minimum number is six and the maximum is twelve – including the birthday boy or girl and any siblings.

Occasionally, additional children are permitted. This must be agreed in advance with the instructor, and there is a £12.50 fee per child, which must be paid in advance.

Age restrictions

The minimum age for children is 7.

We understand that for children celebrating their 7th birthday that some of their friends may still be 6 and this fine, but we cannot take children any younger than this.

Adult supervisors

We require *two* adults to stay and *help supervise* for the duration of the party. Specifically this is to provide support during the fire lighting activity and to help cook the campfire food. Food is provided for the two adults required to stay.

Parental consent forms

[Parental consent forms](#) must be completed and returned at least 3 *days* before the party; this *includes* the birthday boy or girl and any siblings.

This is essential for our insurance, and so that we can take in to account any medical or dietary requirements and write names on the party certificates in advance.

Remember, we will need to buy the party food *before* the party date and need to know about any dietary requirements (e.g. vegetarian, halal, gluten free) *in advance*. In meeting these requests, there may be additional costs, see 'campfire food' below.

Children will **not** be able to take part in the activities if they do not have a completed parental consent form.

Forms can be completed online here: <https://eu.jotform.com/BushcraftBirthdays/parental-consent-form>

Campfire food

If you have opted for a party including food please note that we only provide food for the children taking part and the two adults required to stay with the party.

We offer hot dogs (pork or vegetarian)

We will endeavour to provide alternatives for any special dietary requirements. This is why it is important that [consent forms](#) are returned to us as early as possible.

In meeting any additional requests that will incur a higher cost, this cost will need to be met by you. We will speak to you first and agree this in advance.

Health and safety

We take health and safety extremely seriously, but it is important to understand that there are inherent risks involved in the activities that have the potential to cause injury.

We risk assess all activities and at the start of parties we provide a health and safety briefing so that children and supervising adults are aware of the ground rules and health and safety guidelines of activities and it is their responsibility to adhere to these and to listen to the instructor/s.

Bushcraft Birthdays instructors and assistants will not be liable to any parent or child now, or in the future

for any loss, expense, damage or claim that they might have against them for any injury to a child or damage to their property as a result of them participating in the activities.

[Consent forms](#) must be returned for all children to be able to take part.

What to wear

If it rains, we carry on! Some activities can take place under our bushcraft shelter, whilst outdoor activities still prove enormous fun in the rain (and sometimes even more so!) as long as guests are appropriately dressed.

It is the responsibility of parents and guardians to ensure that their child wears appropriate clothing and footwear for the party activities.

We have provided a kit list on our website and this is referred to on our Bushcraft Birthdays invitations which you can download from our [website](#).

Arrival

We ask that party guests arrive *at least* ten minutes before the start of the party to ensure that it starts on time.

We cannot guarantee being able to extend the length of the party to account for late arrivals, especially during the summer months when we often run two parties a day.

Additional guests

No other guests are permitted on-site unless agreed with the instructor – this includes siblings of children taking part in the party and pets (see below)

We ask that other parents drop-off their children, we do not have facilities for them to stay on-site. There are plenty of shops and cafes nearby for some time to themselves.

Pets

We have a strict *no pets* policy and there are *no* exceptions.

If the party is being held in your garden we ask that pets are kept locked away from the party space and that the space is clear of any pet fouling.

If the party is being held at an external venue we ask that you do not bring any pets with you.

We regret that the party may not be able to continue if pets are present.

Charges for unreturned items

There is a £25 charge per item for unreturned items to cover repurchase costs.

This is for bushcraft kit and resources used during the party – charges will not be made for accidental damage.

We will inform you if an item has not been returned to see if it can be located. If not, we will invoice you for the item/s.

Last updated: May 2017